

16 November 2021

Important information on Vaccination Status

Dear Residents and Families,

Important advice for all residents- With Victoria opening up and the vast majority of people fully vaccinated against COVID-19, most venues we wish to visit can only open "if the venue is checking that everyone attending is fully vaccinated against COVID-19"

You are **considered fully vaccinated against COVID-19** for the purposes of attending a venue if:

- you have **received both doses** of the COVID-19 vaccine, or
- you have a **valid medical exemption to COVID-19 vaccination** issued by an authorised medical practitioner.

If you can show evidence of any of the above, you can enter a venue as if you are fully vaccinated

There are many ways to show your vaccination status, but the easiest way is by getting your COVID-19 Digital Certificate and linking it to your **Service Victoria app** on a smart phone or tablet.

When you **check-in to a venue using the Service Victoria App**, this will automatically verify your vaccination status if you have linked your COVID-19 Digital Certificate.

You can also provide evidence of being fully vaccinated via:

- A **COVID-19 digital certificate** displayed through the Medicare App or equivalent smartphone wallet.
- A **printed version of your COVID-19 Digital Certificate** or immunisation history statement provided by your vaccination provider, medical practitioner or the Australian Immunisation Register.

From 6 pm on 12 November, you can **no longer use a medical certificate** as evidence of COVID-19 vaccination exemption.

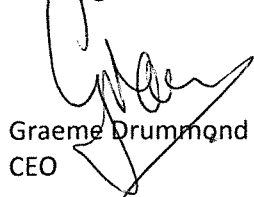
If you can't get any of the approved COVID-19 vaccines for medical reasons, your doctor needs to update your record on the Australian Immunisation Register to show that you have a medical exemption.

Once your exemption has been processed, you can download your COVID-19 digital certificate.

- You can add your COVID-19 digital certificate to the Service Victoria app or download your immunisation history statement from myGov to your **smartphone**.
- **If you don't have a smartphone, ask your doctor to print your immunisation history statement** or provide a copy of the Australian Immunisation Register immunisation medical exemption form they used to register your exemption. **Your Australian Immunisation Register medical exemption form is valid for six months** or until the date specified by your doctor, whichever is earlier.
- **Alternatively, you can call Services Australia on 1800 653 809** and ask them to send your immunisation history statement to you. It can take up to 14 days to arrive in the post.

Important notice to families (& Residents) – myGov - As only 60 percent of residents have access to a smartphone or computer it is important that families consider (if not already done) assisting their parent/ relative with setting up a myGov account. The account becomes their access point to most government services. If you hold POA for your parents/ relative, you will over time need to access the myGov portal on their behalf. The earlier you put these services in place the easier it is to access the necessary support when the time comes.

Kind regards



Graeme Drummond
CEO